



**MANIPAL UNIVERSITY
JAIPUR**

MUJ/Q&C/021/F/1.01

Event Report Format



**MANIPAL UNIVERSITY
JAIPUR**

FACULTY OF MANAGEMENT & COMMERCE

SCHOOL OF BUSINESS & COMMERCE

DEPARTMENT OF COMMERCE

Banker Customer Relationship

2nd November 2022

Siddha
Head
Department of Commerce
Manipal University Jaipur



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1. Introduction of the Event

The curriculum-based guest lecture was conducted on 'Banker Customer Relationship'. The relationship is very pertinent to understand as they are in different roles such as debtor-creditor, creditor-debtor, bailer-bailee etc. For performing the duties these relationships are required to be understood in detail.

2. Objective of the Event

The objective of the event to make student understand the importance of banker customer relationship in general and specific forms.

3. Beneficiaries of the Event

Students who want to go in detail how banker and customer deal with each other in different types of relationships.

4. Details of the Guests

Mr Puneet Kulshresth, Senior Manager-Canara Bank

5. Brief Description of the event

The banker is the person who is offering all such type of all such type of roles such as accepting the deposits and giving the loans means these types of services are offered to the public. That person is specifically who is dealing or handling all these things.

6. Program Scheme

SEMESTER V						
Course No.	Subject Code	Subject Title	L	T	P	C
3	BH2106	Financial Market Operations	3	0	0	3

7. Lecture Plan

Lecture No	Topics	Session Outcome	Mode of Delivery	Corresponding CO	Mode of Assessing Outcome
1	Introduction to Indian Financial Market.	To acquaint and clear expectations and understand student expectations	Discussion	BH2106.1	NA
2	Types of Financial Market.	Basic understanding of Financial Market.	Lecture	BH2106.1	Mid Term I End Term
3	Overview of Indian Financial Market.	To acquaint with scope of Financial Market	Lecture	BH2106.1	In Class Quiz Mid Term I End Term

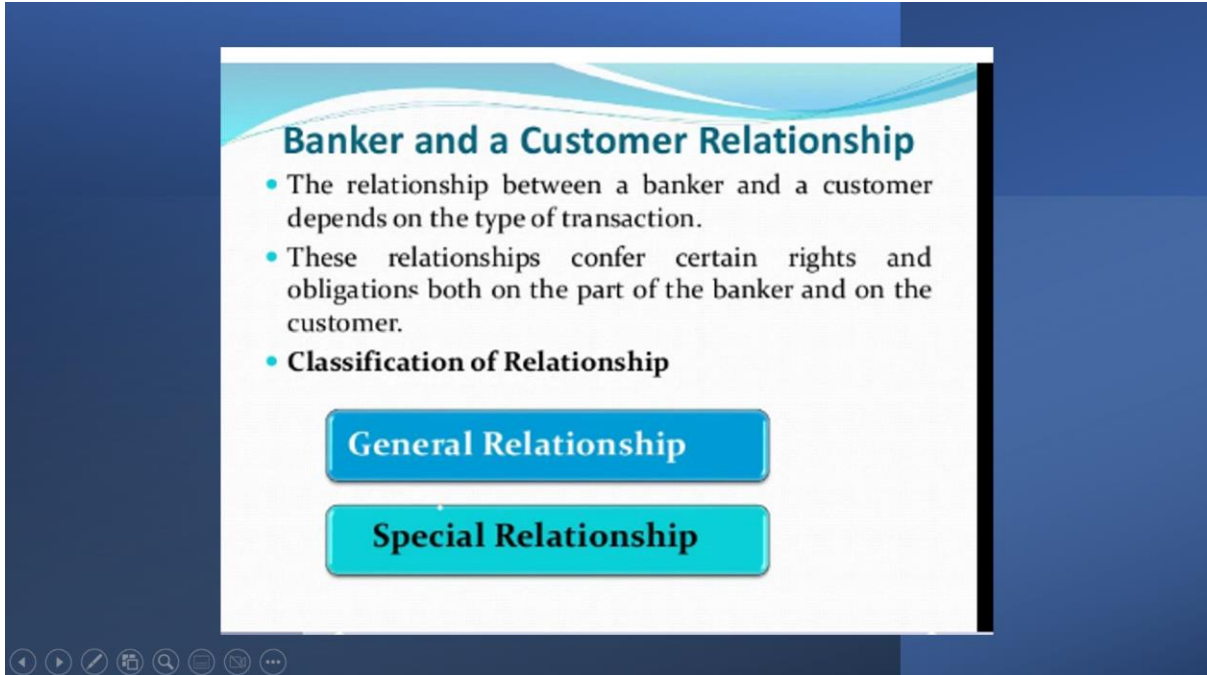


4	Introduction to Money Market and Money Market: Composition.	Explain concept Money market.	Lecture	BH2106.1	Mid Term I End Term
6	Structure of Indian Money Market.	Present structure of Money market	Lecture & Discussion	BH2106.1	Mid Term I End Term
7	CA Harshat Mehta Case Study.	To get acquaint with primary market.	Discussion	BH2106.1	Mid Term I End term
8	Concept of Discount houses.	To get acquaint with the concept of Discount.	Lecture & Discussion	BH2106.1	Mid Term I End Term
9	Concept of call money markets.	To get acquaint with CMM	Lecture	BH2106.2	Mid Term I End Term
10,11	Recent Trends in Indian Money Market.	To get acquaint concept of Investor protection.	Lecture	BH2106.2	Mid Term I End Term
12	Introduction of BSE (Bombay Stock Exchange).	Understanding of live stock market and its analysis.	Lecture & Live stock market	BH2106.2	Class Quiz End Term
13,14	Basic Terms and Functions of BSE.	To get acquaint with Fundaments Analysis.	Lecture & Discussion	BH2106.2	Class Quiz Mid Term II End Term
15	Basic Functions of BSE.	To get acquaint with technical Analysis.	Lecture & Discussion	BH2106.2	Class Quiz Mid Term II End Term
16	Introduction to NSE (National Stock Exchange).	To get acquaint with Efficient Market Theory.	Discussion	BH2106.3	Mid Term II End Term
17	Explain various functions of NSE.	To get acquaint with valuation of securities.	Lecture and discussion	BH2106.3	Class Quiz Mid Term II End Term
18,19, 20	Online trading through BSE and NSE. Banker as a agent	To get acquaint with concept of Online Trading	Lecture & Discussion	BH2106.3	Class Quiz Mid Term II End Term
21, 22	Capital Market: Meaning Relationship between Money market and Capital Market. Demat account-Banking - investor relationship	To get acquaint with concept of Capital Market	Lecture & Discussion	BH2106.2	Class Quiz Mid Term II End Term
23	Concept of Listing with recent examples	To get acquaint with concept of Listing	Lecture & Discussion	BH2106.2	Class Quiz End Term



24, 25	Comprehensive Listing Procedure	To get acquaint with concept of Comprehensive listing	Lecture & Discussion	BH2106.3	Class Quiz End Term
26, 27, 28	New issue Market (IPO)	To get acquaint with concept of NIM	Lecture & Discussion	BH2106.3	Mid Term II End Term
29	Secondary market. Role of secondary Market.	To get acquaint with concept of NIM	Lecture & Discussion	BH2106.3	Mid Term II End Term
30	Role of stock exchange in Financial Sector of the Economy.	To get acquaint with Role of Stock exchange	Lecture & Discussion	BH2106.3	Mid Term II End Term
31, 32, 33	Brokers, Sub- Brokers, FII, Institutional Investors, Jobbers, Portfolio Consultants.	To get acquaint with concept of participants of Secondary Market	Lecture & Discussion	BH2106.3	Mid Term II End Term
34	Introduction of Security Contract Regulation Act, Grievance cells.	To get acquaint with concept of participants of Secondary Market	Lecture & Discussion	BH2106.3	Mid Term II End Term
35	Security Contract Regulation Act – Main Provisions.	To get acquaint with Law related to Financial market.	Lecture & Discussion	BH2106.4	Mid Term II End Term
36	Investors Protection.	To get acquaint with Law related to Financial market.	Lecture & Discussion	BH2106.4	Mid Term II End Term
37	Grievances concerning stock exchange dealing and their removals.	To get acquaint with Law related to Financial market.	Lecture & Discussion	BH2106.4	Mid Term II End Term
38	FEMA Act 2000	To get acquaint with Law related to Financial market.	Lecture & Discussion	BH2106.4	Mid Term II End Term
39	Revision Classes	To get acquaint with concept of participants of Secondary Market	Lecture & Discussion	BH2106.4	NA

8. Screenshots of the event



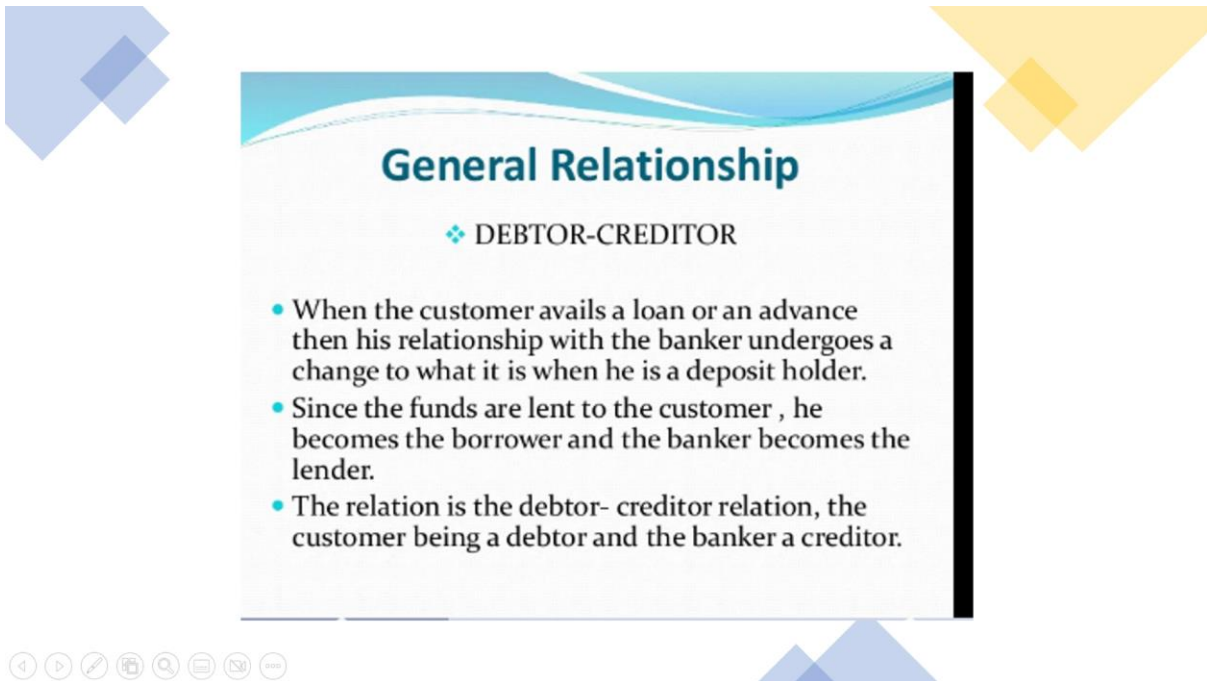
Banker and a Customer Relationship

- The relationship between a banker and a customer depends on the type of transaction.
- These relationships confer certain rights and obligations both on the part of the banker and on the customer.
- **Classification of Relationship**

General Relationship

Special Relationship

Navigation icons: back, forward, search, refresh, home, close, help, menu.



General Relationship

❖ DEBTOR-CREDITOR

- When the customer avails a loan or an advance then his relationship with the banker undergoes a change to what it is when he is a deposit holder.
- Since the funds are lent to the customer, he becomes the borrower and the banker becomes the lender.
- The relation is the debtor- creditor relation, the customer being a debtor and the banker a creditor.

Navigation icons: back, forward, search, refresh, home, close, help, menu.

9. Brochure of the event



**MANIPAL UNIVERSITY
JAIPUR**
(University under Section 2(f) of the UGC Act)

**SCHOOL OF BUSINESS & COMMERCE
ORGANIZES
EXPERT LECTURE
ON**

BANKER CUSTOMER RELATIONSHIP

DATE & TIME : 2ND NOVEMBER 2022, 3 PM ONWARDS

RESOURCE PERSON:
MR. PUNEET KULSHRESTH
SENIOR MANAGER
CANARA BANK

DR. ITY PATNI & DR. JEEVESH SHARMA
(CONVENERS)

DR. BIRAJIT MOHANTY & DR SAURABH SHARMA
(HEAD-DEPARTMENT OF BUSINESS ADMINISTRATION & COMMERCE)

https://teams.microsoft.com/l/meetup-join/19%3adyH5Q-MYWCEhyuWolRbKx8VyZp4Gv_h2tfFPZfP5ZJw1%40thread.tacv2/1667362468327?context=%7b%22Tid%22%3a%22a1608842-8390-4bfb-90af-89ae3ab30761%22%2c%22Oid%22%3a%220f942322-e282-4841-83bb-5d2ed67942a4%22%7d

10. Attendance of the Event

Total attendee-

Sr. No	Name of Institution	Registration Number/ Employee Code	Attendee Name
1	Manipal University Jaipur	MUJ0691	DR. Ity Patni
2	Manipal University Jaipur	MUJ1019	Dr. Somya Choubey
3	Manipal University Jaipur	MUJ1371	Dr. Jeevesh Sharma
4	Manipal University Jaipur	210903049	MANAN SACHDEVA
5	Manipal University Jaipur	210903050	ANJALI MODI
6	Manipal University Jaipur	210903051	MUKUL RAJENDRA HARSH
7	Manipal University Jaipur	210903054	NEERAJ JANGID
8	Manipal University Jaipur	210903055	ROHIT KUMAR KUMAR
9	Manipal University Jaipur	210903056	KARTIK KHATRI
10	Manipal University Jaipur	210903060	PRAGYAN KISHOR
11	Manipal University Jaipur	210903062	AVANI GOENKA
12	Manipal University Jaipur	210903065	PRERANA SINGH



MANIPAL UNIVERSITY JAIPUR

13	Manipal University Jaipur	210903066	SHRUTI SINGH
14	Manipal University Jaipur	210903068	PRATIBHA KESWANI
15	Manipal University Jaipur	210903069	LAKSHAY KATHURIA
16	Manipal University Jaipur	210903071	MD AKRAM RAZA
17	Manipal University Jaipur	210903072	PRAGYA JAIN
18	Manipal University Jaipur	210903073	SHRUTI
19	Manipal University Jaipur	210903075	SIDDHANT GARG
20	Manipal University Jaipur	210903076	PALAK AGARWAL
21	Manipal University Jaipur	210903077	HARSH KUMAR SINGH
22	Manipal University Jaipur	210903078	VARSHA AGRAWAL
23	Manipal University Jaipur	210903082	JAI SEKHRI
24	Manipal University Jaipur	210903083	PREM RAJ
25	Manipal University Jaipur	210903085	AANCHAL HARIDAS CHUNARKAR
26	Manipal University Jaipur	210903086	RISHIK SARAF
27	Manipal University Jaipur	210903087	ANSH GARG
28	Manipal University Jaipur	210903088	BHARTI VYAS
29	Manipal University Jaipur	210903090	JASWANT SINGH TANWAR
30	Manipal University Jaipur	210903091	NAMAN SHARMA
31	Manipal University Jaipur	210903092	SHREYANSH TAYAL
32	Manipal University Jaipur	210903093	KHUSHAL MEENA

11. Link of MUJ Website

Sidhant
Head
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